

NEWS FROM THE CLINIC

In November 2011 Faith Family officially opened a clinic at Tusculum Cumberland Presbyterian Church, located at 3016 Nolensville Road. The clinic is open on Saturdays and is staffed by Faith Family nurse practitioner Liz Threlkeld and volunteers from the church.

Faith Family's wellness program, Journey to Health, continues to thrive. By December 31, 2011, a majority of diabetic patients in the program had achieved significantly improved blood pressure and lipid control, as well as improved blood glucose readings.

To celebrate Faith Family's partnership with NSAI, the Bluebird Cafe hosted a songwriter night on October 5th to benefit the clinic. Songwriters Wayland Holyfield, Steve Bogard, Brett James and Monty Powell played to a sold out crowd.

SAVE THE DATES!

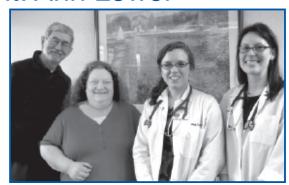
March 29, 2012: The 9:00 p.m. performance of NSAI's Tin Pan South show at the Bluebird Cafe will benefit Faith Family. For information visit www.tinpansouth.com

May 17, 2012: Save the Date for our next songwriter's night at the Bluebird Cafe! Check our website May 4 for early bird tickets.

Meet Our Patient: Ann Lower

Ann Lower's family has gone without health insurance for many years, a burden many families unfortunately face. Ann's husband is a FedEx subcontractor driver, and as a subcontractor, health coverage is not offered.

"Faith Family has been a lifesaver



Dr. Henderson, Medical Director, Ann Lower, patient, Amy Jean, since day one," Ann explained. Physician Assistant, Dee Dee Edwards, Physician Assistant

After coming to Faith Family through the urging of friends at church, she was prescribed treatment for several conditions, and kept Faith Family as the source of medical care for her entire family.

About a year ago Ann saw Dr. Jim Daniell, OB/GYN at Faith Family, one of many specialists that devote time and talent to Faith Family patients in need of more than primary care. Ann was able to receive a Well Woman exam at the clinic, thanks to funding from the Women's Fund of the Community Foundation of Middle Tennessee. After reviewing results of the exam, Dr. Daniell discovered that Ann would need surgery, which was scheduled with Dr. Laura Forbes at Centennial Medical Center.

Following the surgery, Ann is pain and symptom free. Most importantly, she is able to resume her normal life without fear. When asked about her recovery, she replied, "I am so pleased with how I've been treated at Faith Family, and how everything went. God's making it easy on me."

Be a Friend, Give Ten

There's a new, easy way to donate to Faith Family Medical Clinic! We are pleased to unveil "Be a Friend, Give Ten," a convenient monthly giving campaign. It's easy to sign up for the campaign online, and once you sign up, your monthly donation is automatically charged to a credit card or bank draft. This exciting program relies on the power of friends, and offers prizes based on the number of people you refer to the campaign. Sign up today at www.FaithMedical.org.





Dr. Thomas Henderson Medical Director

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Dear Friends,

Faith Family had a successful season of celebration this past fall – marking 10 years of serving the working uninsured. As we continue to support our community through affordable primary care, we trust your support and prayers will continue with us throughout our journey.

Many exciting developments have taken place recently. Our Saturday clinic at Tusculum Cumberland Presbyterian Church is up and running! This location has been in consistent demand over the last 6 months. We know this site is an easily accessible location for many individuals, and hope that the Saturday option will be of help to patients unable to get to the clinic during the workweek.

As our Board of Directors continues to evolve and grow, we are pleased to welcome 6 new board members in 2012: Dr. Bob Alford, John Crawford, Kathy Gibson, Nancy Holyfield,

Dr. Randy Howard, and Rev. Clay Stauffer. Faith Family is thankful for the leadership of our Board of Directors, and we look forward to an exciting year ahead.

As always, thank you for your enduring support. We are pleased to announce two additional ways to support our efforts. Consider ordering our new enclosure cards as a convenient gift for those you love. We are also pleased to announce the launch of a new, easy way to donate to Faith Family - "Be a Friend, Give Ten." More information on these new campaigns can be found within this newsletter. We thank you again for your support which allows us to carry out our work, caring for the most vulnerable in our community.

Warm Regards,

Dr. Tom Henderson Medical Director

Laura Hobson President

FAITH FAMILY MISSION:

Dr Tom

We seek to follow the commitment of people of faith to provide hope and medical care for the working uninsured and their families by meeting their physical, emotional and spiritual needs.



Are you on Facebook? Get clinic updates and show your support by "liking" us on Facebook.

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Thank you for your generous gifts.

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Thank you to all of our donors. If there is an error in your listing or if we have inadvertently omitted your name, please accept our apology and contact Lily Duncan at (615) 341-0808 or lduncan@faithmedical.org Without your support, Faith Family would not be able to care for our neighbors in need.

Season of Celebration - Fall 2011

To kick off Faith Family's milestone 10th birthday, the clinic hosted several prayer days, a songwriter night at the Bluebird Cafe, and a Sunday Supper for major donors.

This season of celebration would not have been complete without our 3rd Annual Birthday Breakfast held on November 9, 2011. This year's breakfast was the biggest yet, with over 350 attendees, raising a total of over \$145,000. Faith Family recognized three very important supporters at the breakfast: Board Member and advocate Dr. Bob Alford, volunteer physical therapist Katie Regan, and Baptist Hospital, which supports Faith Family by providing our facility. We were pleased to have keynote speaker Reverend Clay Stauffer, Senior Minister of Woodmont Christian Church. He urged attendees to live out their beliefs by supporting the work of Faith Family.

The breakfast would not have been possible without the leadership of chairs Dr. & Mrs. John Gibson (Kathy), and committee members: Charles Caudill, Bette Christofersen, Hank and Robbie Davis, Barbara Fisher, Kathy Gibson, Gary Gober, Rick Hart, Sallie Norton, Babs Oglesby, Robert Ramsey, Katie Regan, Tim Scarvey, Cathy Shull, Katie Staelin, Jane Stumpf, Sondra Cruickshanks, Nancy Holyfield, Sue Minch, Lisa Shacklett, Sara Morris, T Reese, and Jenny Wray.

We would also like to especially thank our Breakfast Sponsors: BlueCross BlueShield of Tennessee, HCA/Tristar, Humana, Renasant Bank, H.G. Hill Realty Company, Bitsy and Wearen Hughes, Robert Ramsey/R.W. Baird & Co., Patty and Joe St. Lawrence, Scott Insurance, Standard Candy Co. Inc., Star Physical Therapy, State Volunteer Mutual Insurance Company, Roast Inc. and Davisual Media. These sponsors helped make our mission possible in 2011.

Young Professionals

Faith Family is pleased to announce the launch of a Young Professionals group. This group is open to any interested young person in the Nashville area, and will focus on raising awareness and support for Faith Family through social events. The group is playing a key role in the launch of Faith Family's new monthly campaign, "Be a Friend, Give Ten" (see page 1). Please contact Lily Duncan at LDuncan@faithmedical.org or 615-341-0808 for more information.









Photos from top: (1) Birthday Breakfast: Invin Fisher, Marees Choppin; (2) Birthday Breakfast: Mr. & Mrs. Mike Regan (Katie Regan - honoree), Dr. & Mrs. John Gibson (Kathy), Chairs; (3) Sunday Supper: Cathy Shull, Mary Barfield, Laura Gaw Sands, Patsy Gaw, Kathy Tompkins; (4) Young Professionals Kick-Off at Sunset Grill.

WISH LIST

Please help us reduce operating costs by donating: children's band-aids, office supplies, and paper products. Contact Sheree Keith at (615) 341-0808 or skeith@faithmedical.org to arrange your donation.

VOLUNTEER OPPORTUNITIES

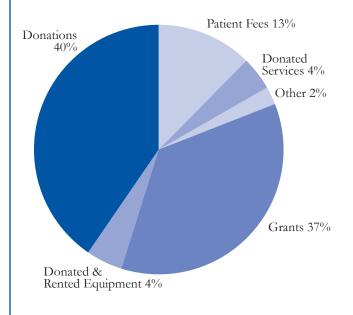
Contact Lily Duncan at (615) 341-0808 or lduncan@faithmedical.org

2011 ANNUAL SUMMARY

HIGHLIGHTS

4,043 working uninsured patients served 9,643 patient visits

SOURCES OF FUNDING



PATIENT SURVEY RESULTS

In 2011, Faith Family Medical Clinic conducted a patient satisfaction survey.

Of 100 respondents:

- 93% made less than \$30,000 per year
- 76% have been coming to Faith Family for at least 2 years
- 53% have come to Faith family four or more times each year

Regarding the level of their satisfaction:

- 100% top ratings (4-5) on all 19 indicators of success
- 94% said that they would highly recommend Faith Family to others
- 92% said they did not know what they would do if Faith Family were not available to them

Patient Payments Versus Actual Clinic Costs				
Average clinic cost per patient	\$149			
Average patient payment	\$22			
Amount raised through community support	\$127			

Charles E. Darling Award of Excellence: FFMC was given this award from the Tennessee Primary Care Association. This award recognizes a team or organization that has exhibited innovation and dedication to the delivery of primary care to vulnerable populations.





Faith Family Medical Clinic 326 21st Avenue North Nashville, TN 37203

