

NEWS FROM THE CENTER

**Join us on September 12th:
Faith Family will be hosting an
open house from 4:30-6:30PM
to introduce our new Medical
Director, Dr. Parker Panovec. For
more information call 615-649-
3031. No RSVP is necessary.**

Faith Family is pleased to unveil our new logo (see above) to coordinate with our new name, Faith Family Medical Center. The name "center" better identifies the comprehensive array of services offered to patients. Look for updated materials featuring the new logo in the coming months. Special thanks to Beth Joseph for the design.

Joshua Southards, Director of Operations, was chosen as one of Nashville Business Journal's **"40 under 40"**. The award is given annually to 40 Nashvillians under the age of forty who exemplify leadership in various industries.

Faith Family held its annual Volunteer Appreciation Luncheon on April 12th. Dr. Jim Daniell was awarded Volunteer of the Year; volunteers joined staff at the clinic and enjoyed a thank you lunch.

On May 7th MusiCares donated funding for the day to open the clinic to musicians in need. The clinic saw over 50 MusiCares patients on this day.

Save the Date - Nov. 6th Birthday Breakfast - Dr. Henderson will be honored at this year's annual breakfast. See page 4 for details.

News continued on page 2

Faith Family Welcomes New Medical Director

After a prayerful and deliberate search process, Faith Family is pleased to announce that Dr. Parker Panovec has been chosen as the new Medical Director of Faith Family Medical Center. Dr. Panovec comes to Faith Family from Jackson, TN where he most recently worked for the Jackson Clinic in outpatient medicine and wound care.



Prior to this, he practiced both inpatient and outpatient family medicine at the University of Tennessee. Dr. Panovec attended Harding Academy, Lipscomb University, and UT Memphis College of Medicine, with a focus on family medicine. He was chosen as chief resident during his residency in Rome, Georgia and later taught the UT residency program in Jackson, TN. With a heart for teaching and a passion for serving, Faith Family is thrilled that Dr. Panovec will be taking over this very important role of Medical Director. Dr. Henderson will continue to see patients on a part time basis.

The circumstances leading to Dr. Panovec's discovery of Faith Family are something one might refer to as divine intervention - Dr. Panovec was informed about the position at Faith Family by two of his friends, each within 30 minutes of each other. After visiting the clinic for the very first time, he recalled saying to his wife, "This is something that God's calling my hand on." Dr. Panovec has been involved in mission work throughout his career and personal life, and sees Faith Family as the next natural step in the process. "You begin to look at meaning - what kind of an impact can you have on others for good?" he explained in a recent interview. "I'm excited about the opportunity to approach a person as a whole - spiritually, emotionally and physically."

Dr. Parker Panovec and his wife, Debra moved to Nashville this summer and are settling in to all the city has to offer. Their daughter Reagan attends Lipscomb University, and son Carson is currently a senior in high school.

Faith Family is thrilled that Dr. Panovec has joined the clinic as Medical Director. "We are pleased to welcome Dr. Panovec to our "family," Laura Hobson, Faith Family President explains. "We have been seeking a medical director who would follow in Dr. Henderson's footsteps and Dr. Panovec is an answer to this prayer. He is a talented physician, a gifted teacher and a caring individual." Faith Family looks forward to the leadership of Dr. Panovec and the exciting future ahead.



FAITH FAMILY MEDICAL CENTER

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President

Dr. Parker Panovec

Medical Director

Dr. Thomas Henderson

Medical Director, 2001-2013

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FAITH FAMILY MISSION

We seek to follow the commitment of people of faith to provide hope and medical care for the working uninsured and their families by meeting their physical, emotional and spiritual needs.



Dear Friends,

Faith Family is anticipating an exciting journey ahead. I feel blessed to have been a part of this ministry for 12 years, and am filled with joy and gratitude for the gifts this clinic has given me. I have learned many lessons over the years here at Faith Family – lessons about compassion, dignity, fear and hope. God is guiding all of us to help make life a little less burdensome on those that need us, and I am humbled that I have been able to be involved in this work.

I remember when the clinic first opened its doors in 2001. I felt called here from my private practice in Missouri and once here, I witnessed firsthand a small clinic embarking on an endeavor that would require nurturing, care and guidance just as a child might. Even then, from those small and humble beginnings, it was apparent the community desperately needed us more than anyone had imagined.

During my time here I have seen patients through the ups and downs of their lives, and patients from all walks of life. Some were working hard and simply in need of quality healthcare, and others carried the weight of the world on their shoulders, with tales of tragedy, lost hope, and desperation. No matter what circumstances led patients through our doors, two things were certain – we were here for them when they needed us, never judging or withholding compassion, and God was enabling and guiding us.

Although my time as Medical Director has come to an end, I will continue to see patients on a part time basis. God has truly blessed our search process, and I am confident Dr. Panovec will lead Faith Family towards a future filled with possibilities. Thank you again for your faith in our mission, and thank you for giving me the opportunity to serve our community as the Medical Director of Faith Family the past 12 years. Together we will continue to serve hardworking individuals and their families in our community.

Warm regards,



Dear Friends,

Working with Dr. Henderson over the last 6 years has been a true blessing. Although he is transitioning to a part-time role, he will forever be a part of what we do *each* day here at Faith Family. He will now be focusing exclusively on what he loves the most, patient care. Having witnessed his faith and commitment to his patients, it is evident that he has a gift to see not only the patient's medical needs, but their emotional and spiritual needs as well. Many patients comment that they have never been treated with such respect and dignity. He has created a legacy that is captured in the following verse:

Micah 6:8 – What does the Lord require of you? To act justly, love mercy and to walk humbly with your God.

Gratefully,

Journey to Health 2013 Updates

In April, Faith Family planted an **Educational Community Garden**, and over the last few months it has blossomed into something truly special for our patients. Many patients helped plant the garden and they continue to maintain and care for it. A variety of vegetables, berries and herbs are growing wonderfully, and are a vital part of Journey to Health's educational programs.

The Educational Community Garden of Journey to Health teaches participants how to plant a garden of their own, how to prepare healthy foods, and cost effective ways to garden at home. The program has been very successful, and we are witnessing improvements in the health profiles of participants.

The garden was made possible by support from the BlueCross BlueShield of Tennessee Foundation, the Garden Club of Nashville, Gardens of Babylon and the State of Tennessee.



Journey to Health continues to be a sought-after program for patients. The program equips patients with the education and accountability needed to make serious lifestyle changes for good. Participants that complete the program have achieved improvements in all areas of health indicators. Between January 1, 2013 through June 30, 2013 Journey to Health offered the following:

78 Health education classes

55 Fitness classes

3 7-week Freedom from Smoking Classes



Planned Giving FAITH FAMILY MEDICAL CENTER LEGACY SOCIETY

We encourage you to consider making a lasting impact for our patients for many years to come through a planned gift. For further information regarding including Faith Family Medical Center in your estate planning, please contact Laura Hobson, President, Faith Family Medical Center at 615-649-3030.

ARE YOU ON FACEBOOK?

Get updates and show your support by "liking" us on Facebook.

EMAIL NEWSLETTER

If you are interested in receiving our newsletter via email, please send your email to LDuncan@faithmedical.org.

Please join us!

Open House

THURSDAY, SEPTEMBER 12TH, 4:30-6:30PM

Join us on Thursday, September 12th to welcome new Medical Director Dr. Parker Panovec and take a tour of our Education Community Garden. Refreshments will be served; no RSVP is necessary. For more information, call 615-649-3031 or email LDuncan@faithmedical.org

Birthday Breakfast Honoring Dr. Tom Henderson

WEDNESDAY, NOVEMBER 6TH 7:30-8:45AM

Faith Family's 5th Annual Birthday Breakfast at Woodmont Christian Church is scheduled for Wednesday, November 6th. The breakfast is the organization's biggest fundraiser of the year, and will honor Dr. Tom Henderson this year as he transitions out of the role of Medical Director.

Please join us at this year's breakfast, chaired by Sondra and Doug Cruickshanks. We encourage you to bring a friend! For more information, call 615-649-3031 or email LDuncan@faithmedical.org



Holiday Enclosure Card

This holiday season remember Faith Family when sending Christmas Cards. We are pleased to announce Christmas Enclosure Cards again this holiday season. Simply place an enclosure card into your Christmas card to let someone know a gift has been made in their honor. The cards come in packs of 6 for \$50 and make an excellent, easy gift for anyone on your list. To order, contact Lily at LDuncan@faithmedical.org or call 615-341-3031.

Young Professionals

Know a young person (20ish to 40ish) who is interested in giving back to the community? Encourage them to join Faith Family's Young Professionals group! The Young Professionals host mixers and events around town to support and raise awareness for Faith Family. Recent events have included mixers at Taco Mamacita, Crow's Nest, Sambuca and a night at Sounds Baseball. Contact Lily at 615-649-3031 or LDuncan@faithmedical.org for more information.

The Dr. & Mrs. Thomas W. Henderson Fund

The Dr. & Mrs. Thomas W. Henderson Fund has been established to support the significant work of the Center. Gifts may be designated to this fund to ensure future support of the Center.



PATIENT STORY: DENISE M.



Denise came to Faith Family for the first time on March 28, 2013. She had been ignoring her health for a number of years because she was stuck in a bad relationship and struggling to leave. “When I looked in the mirror I couldn’t look at myself,” she explains. “After I left the relationship I finally saw myself for the first time.” Seeing herself for the first time also meant taking care of her health for the first time and finding a way to support herself.

Denise found work as a delicatessen clerk at a grocery store, but the job did not offer benefits. Her brother and his wife were Faith Family patients, and they urged her to make an appointment.

Denise’s first appointment was scheduled on her birthday, March 28th of this year. During that first visit Amy Jean, Physician’s Assistant, came into the exam room and asked Denise if it was her birthday. “Amy said to me, I’m so sorry to have to give you this news on this day, but there is a tumor in your abdomen and you’re going to need surgery.” Denise told Amy that there was no need to apologize; she saw this as a gift. She had struggled for such a long time, and coming to Faith Family meant she was finally putting herself first and taking control of her life. Amy and Denise prayed together in the exam room, and surgery consultations were later arranged. Testing later revealed the tumor was benign.

“I get real emotional when I talk about how blessed I am,” Denise explains, “I thought I would never be able to get my health taken care of.” Faith Family was able to coordinate Denise’s care and arrange surgery and follow up at a price she can afford. “I can’t even explain it, but I’m always happy now. This is God’s way of making good things happen.”

HEALTH CARE REFORM - WHAT’S NEXT?

We want to assure you that we are keeping track of the many upcoming issues that will affect the patients at Faith Family Medical Center. Because you are an important partner in our work, we want to provide you with this current information.

How will the patients at Faith Family know what to do regarding the Affordable Care Act? Faith Family will have a full-time Certified Application Counselor onsite, whose sole responsibility will be to meet with patients to help them assess and evaluate their options under this new law. They will walk the patient through the online enrollment process and help them determine if they qualify for tax credits and/or cost sharing subsidies. If/when the patient obtains health insurance; our staff will assist them in transitioning to another provider who accepts insurance. This will then “free up spots” for those who will continue to need our services.

Why won’t everyone have insurance? Who will fall thru the cracks? The Kaiser Family Foundation estimates that even after full implementation of the ACA, there will be approximately 200,000 in Middle Tennessee who will not have health insurance. Since Tennessee has chosen not to expand Medicaid, individuals who fall under 100% of federal poverty level (under \$23,550 for a family of 4) will not receive any subsidies or tax credits to purchase insurance on the Marketplace (or Exchange). Many of our patients fall in this category – they are typically hourly workers who are trying hard to make ends meet.

What is the timeframe for all of this? Enrollment begins October 1, 2013 and coverage begins January 1, 2014. Experts anticipate the enrollment process to take years. The need for a strong, privately supported, faith based compassionate health care safety net such as Faith Family is not going away. We are grateful for all that you do for our organization and welcome your questions and comments. Your continued support remains more critical than ever as we continue to provide quality health care to those who need it the most.

For more information, please see www.kff.com and www.healthcare.gov

Special thanks to our good friend, Dick Cowart, Chair of the Baker Donelson’s Health and Public Policy Department, who is a trusted advisor and great resource to Faith Family Medical Center.

VOLUNTEER SPOTLIGHT: DR. JIM DANIELL, OB/GYN

Dr. Jim Daniell is a volunteer OB/GYN doctor at Faith Family

When & how did you get involved in volunteering at Faith Family?

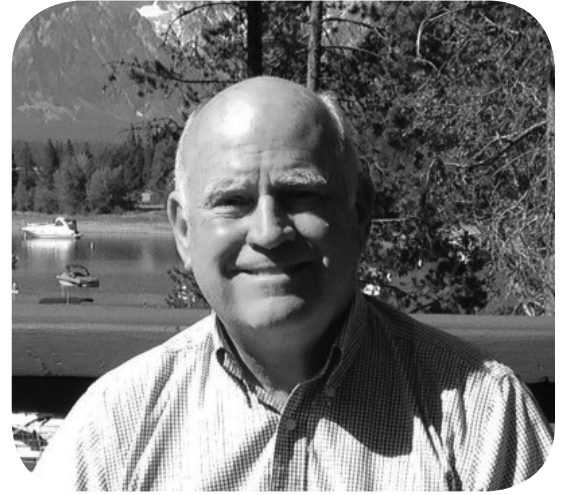
About five years ago as I was winding up my own practice I heard about the good work at Faith Family and contacted Dr. Tom to learn more. After I visited and talked to staff at the clinic, I knew this was a place I would like to frequent myself. I got very good vibrations from the staff during my first visit.

What are some of your favorite experiences at Faith Family?

There have been many favorite patients, staff, and medical encounters that have been very rewarding at Faith Family. I have thoroughly enjoyed working with the many patients who express their appreciation for the services they receive. I am grateful to have the time to be able to listen, answer questions, and discuss the medical options available to them.

If you had to tell a stranger one thing about Faith Family, what would it be?

The thing I tell everyone around Nashville about Faith Family is how dedicated the staff is, always being empathetic and caring while practicing the highest standard of care with each and every patient. I challenge any insured patient in Nashville to get better in office attention and caring communication than what Faith Family staff offer.



News Continued

BENEFIT CONCERT

Tusculum Cumberland Presbyterian Church held a benefit concert for Faith Family on May 25th 2013, raising over \$6,000 for the Center. The funds were used to purchase a colposcope for the Center.

STATEWIDE ASSOCIATION MEETING OF FREE CLINICS

Faith Family initiated the first-ever statewide meeting of Tennessee's charitable clinics, held May 30-31 at the HCA Conference Center here in Nashville. There were close to 50 people in attendance, including representatives from many of the 37 charitable clinics across Tennessee. Special thanks to Blue Cross Blue Shield of Tennessee and the HCA Foundation for their support to make the meeting possible.

DIABETES DAY

Faith Family held Diabetes Day on June 20th and saw 19 patients. Patients appreciated the "one-stop shopping" aspect of being able to address all of their diabetic needs at one time. Pharmacy students and instructors from Belmont University helped patients review their medications, a dental hygienist from Interfaith Dental Clinic performed oral tests, retinal eye exams were conducted by Vanderbilt Ophthalmic Imaging Center, and foot exams as well as provider visits were offered. Nutrition classes and wellness assessments were also incorporated into the day. All of this was available to patients at no charge.

VOLUNTEER OPPORTUNITIES Contact Lily Wojcik at (615) 649-3031 or lduncan@faithmedical.org

WISH LIST Please help us reduce operating costs by donating: children's band aids, office supplies, and paper products. Contact Sheree Keith at (615) 341-0808 or skeith@faithmedical.org to arrange your donation.