



From *the* Heart

Primary Healthcare for the Working Uninsured

Winter 2010

Meet Our Patients

Thomas Hobrock

Thomas Hobrock, a patient at Faith Family Medical Clinic since 2006, lives without medical insurance not because he wants to, but because he is "uninsurable." Diagnosed with Crohn's disease at the age of 14, Thomas' pre-existing condition made him ineligible for medical insurance as soon as he became an adult and was dropped from his parents' policy. Despite his full time work as a computer network security auditor, he is simply unable to purchase insurance.

The disease he suffers from is a serious autoimmune condition in which the body's immune system attacks the gastrointestinal tract and causes inflammation. People with Crohn's disease experience abdominal pain, vomiting and weight loss, and may experience other more serious complications. While there is no known cure, symptoms can be controlled with proper treatment.

But proper treatment is costly. Before Thomas found his way to Faith Family, he went to a local hospital for an IV infusion of drugs which would keep his symptoms under control. Every year he convinced the hospital to write off the massive bill that he could not pay (every six week treatment costs almost \$4,500).

Then he discovered Faith Family. Traci Warner was his first caregiver. "When I first saw Thomas, he was as white as a sheet," remembers Traci. Thomas had developed a complication - bowel malabsorption - which made him anemic. Now he comes to Faith Family every six weeks for IV infusions of a drug that turns off his inflammatory response. "I can tell a difference," says Thomas, about receiving regular infusions.



Thomas Hobrock, Dr. Tom Henderson and Traci Warner, FNP

"It doesn't make the pain go away, but it allows me not to get any worse." Amazingly, the expensive drugs are provided free of charge through the Faith Family patient assistance program which acquires free drugs from pharmaceutical companies for qualified patients.

"I would be in a lot worse shape if it weren't for Faith Family and the drug assistance program," says Thomas. "And they are all so personable. You might say they are like an extended family to me."

Serving Musicians with MusiCares

Last September, the facility and clinical services of Faith Family Medical Clinic were bought for a day by MusiCares, a national nonprofit that provides critical assistance, including healthcare, for music people in times of need. Our staff treated more than 40 musicians in one day. We were delighted to partner with this worthwhile organization to assist a vital (and often medically underserved) segment of the Nashville community.



Laura Hobson and Dr. Tom Henderson with representatives from MusiCares, Danielle Bowker and Debbie Carroll, Executive Director



Open House March 30, 2010, 4-6pm

Come see our renovated space and visit with Dr. Henderson and the staff!

RSVP to Julia Halford at jhalford@faithmedical.org or 341-0808 x419

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Dear Friends,

We enter our ninth year of caring for Nashville's working uninsured with new energy and increased support. Over the course of 2009 our individual donors increased by over 30%, thanks to an amazing special event and the work of committed and passionate volunteers who helped articulate our mission and spread the vision. The highlight during this process was the first annual Birthday Breakfast (see page 7), an inspiring event which we look forward to hosting again later this year.

The completed clinic renovations have given us room to work even more effectively and comfortably. Four new work stations for nurse practitioners and physicians now offer added space for patient follow-up phone calls and other administrative work. An additional exam room and renovated front office area have improved our work flow and are appreciated daily by staff and patients alike. In the coming months, the administration offices will move out of the clinic facility to office space next door. The new location includes a meeting room which will serve as space for patient education and volunteer meetings.

As we have mentioned before, we are paying close attention to the ongoing national health care reform discussion. Regardless of what happens in Washington, we know that the primary care services we offer to our patient population will still be needed. This issue of our newsletter highlights the fact that, in addition to serving those who cannot afford to pay for health insurance, we help people whose health conditions make insurance inaccessible. It is clear that the model we are building is strong and effective, as Congressman Cooper recognized during his recent tour of our facility (see below). With your help, we are privileged to carry on providing hope to the working uninsured by attending to their physical, emotional and spiritual needs.

Blessings,

Dr. Tom Henderson, Medical Director

Laura Hobson, Executive Director



Mission Statement

Faith Family Medical Clinic seeks to follow the commitment of people of faith to provide hope and medical care for the working uninsured by meeting their physical, emotional and spiritual needs.

A Visit from Congressman Jim Cooper

Faith Family recently hosted Congressman Jim Cooper, his Director of Community Outreach, Brenda Wynn, and Elizabeth Falcome, Legislative Assistant for Health Care, for a tour of the Clinic. After viewing our facility and speaking with staff and board members, Rep. Cooper commented: "Faith Family Medical Center is using its limited space and financial resources to improve the lives of the working uninsured. I commend Faith Family for its dedication to providing quality treatment to Middle Tennesseans in need." He also told us about the discussions in Washington regarding healthcare and suggested we keep in touch with his staff to monitor progress.



(L to R) Steve McHugh (board member), Laura Hobson, Dr. Tom Henderson, Rep. Jim Cooper and Ernie Clevenger (board member).

2009 FRIENDS OF FAITH FAMILY

Introducing the 2010 Friends of Faith Family Donor Recognition Program

Faith Family Medical Clinic was founded in 2001 by a small group of concerned Nashvillians who saw a need for primary medical care for the working, uninsured individuals in our community. Nearly ten years later, this need persists. We have been fortunate that hundreds of others have joined the original founders in supporting the clinic's work. Each and every donation helps us continue the daily operations of the clinic and deeply impacts the lives of our more vulnerable neighbors.

In recognition of these essential relationships, we have established the Friends of Faith Family Donor Society. To launch the program, Dr. David Gaw made the first official gift in honor of his wife, Patsy, on her birthday. We look forward to recognizing

all the faithful gifts that are helping us establish a strong financial foundation to continue to serve Nashville's working uninsured.

Friends of Faith Family Donor Society Giving Levels

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ceptional patient care.
We are most grateful for
this partnership.

A very special
thank you to
Baptist Hospital
A Member of Saint Thomas Health Services
for providing the
location for our
clinic. Their ongoing
support has been
and continues to be
instrumental to the
success of Faith Family
Medical Clinic.

The First Annual Birthday Breakfast

Faith Family Medical Clinic has a great deal to celebrate and on November 4, 2009 we did just that. Over 275 people gathered at Woodmont Christian Church for the First Annual Birthday Breakfast to recognize and honor the three lifetime board members: Dr. David Gaw, Dr. John Lamb and Mr. Charlie Martin. The guest speaker was Dr. Scott Morris, a physician, Methodist minister and founding Director of the Church Health Center in Memphis, which served as the model for Faith Family. Dr. Morris' inspiring message about the responsibility of people of faith to care for the sick captivated the audience, so much so that he received a standing ovation at 7:30 in the morning!

The Birthday Breakfast allowed the message of the clinic's mission to be shared with a much broader audience, and raised an amazing \$70,000 in donations from current donors and 130 new supporters. Faith Family Medical Clinic would like to thank the Breakfast Sponsors as well as the Breakfast Committee for making this inaugural event such a huge success. We'd also like to recognize Mark Sorrels for providing the wonderful piano music and Jon Davis of Davisual Media Inc. for taping the event.

Babs and Wills Oglesby, M.D. graciously hosted a reception the evening before this event in order to gather support from those who were unable to attend the breakfast. Over 50 people, many of whom were physicians, gathered at their lovely home to meet Dr. Morris and the honorees.

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Babs and Wills Oglesby, M.D.



Lifetime Board Members and Honorees: Dr. John W. Lamb, Sr. and Dr. David Gaw (not pictured: Mr. Charlie Martin)



Jack Faris, Chairman of the Board, Dr. Scott Morris, Laura Hobson and Dr. Tom Henderson



Cathy and Harrison (Buster) Shull, M.D., Mary Britton and Jody Cummings



Wearen Hughes, Sarah Ann Ezzell and Ann Story



Lisa Beasley, Katie Regan, Cile Scanlan and Jessica Woosley

Volunteer Opportunities

Office - We need volunteers who can give 3-4 hours, 1 day/week to make appointment reminder calls and file charts.

Contact Joshua Southards at jsouthards@faithmedical.org

Clinical - We're looking for nurses who can commit to 1 day/week. Contact Traci Warner, FNP at twarner@faithmedical.org

Development and Outreach - Interested in working on special events and helping spread the word about Faith Family? Contact Laura Hobson at lhobson@faithmedical.org

Wish List

Please help us reduce overhead and operating costs by donating:

- Office supplies, such as post-its, black and blue pens, glue sticks, copy paper
- Paper supplies, including paper towels, Kleenex and toilet paper

Contact Sheree Keith at skeith@faithmedical.org or 341-0808 or for more details about what we need the most or to arrange a delivery. **THANK YOU!**

Meet Our Specialists:

Dr. John W. Lamb, Sr.

John W. Lamb, M.D. has practiced orthopaedic surgery in Nashville since 1972. He has been, and continues to be, an important person in the story of Faith Family. Dr. Lamb was one of a few instrumental individuals who had a hand in bringing Faith Family to Nashville in the first place. He was chairman of the board of the Nashville Academy of Medicine when he received a phone call from Dr. David Gaw about nine years ago, who wanted to talk about starting a clinic in Nashville like the Church Health Center in Memphis, an organization with which Dr. Lamb was already familiar. He worked closely with Dr. Gaw, Bill Youree and Charlie Martin to raise interest and funds, and witnessed their dream of a clinic for the Nashville's working uninsured become a reality.

In addition to his leadership in the creation of Faith Family, Dr. Lamb has also provided specialist care to many of our orthopaedic patients since the very beginning. For Dr. Lamb, the work with Faith Family goes hand in hand with why he became an orthopaedic surgeon. "I was drawn to orthopaedics because it's a functional specialty," Dr. Lamb explains. "You allow people to walk again when they weren't able to walk. Therefore it's a kind of a ministry, this opportunity to bring healing that restores normal life. You feel that particularly when you see people who don't have access to care."



Dr. John Lamb, Sr. with his family: Linda Lamb, Betsy Lamb Carle, Jonathan Carle and John Lamb, Jr.

Dr. Lamb is passionate about helping people who have fallen through the cracks of the health care system. "Our system is grossly unfair," he says. "Many people are left out as a result." Another way he has tried to help others get the care they need is through his work with the Nashville Rescue Mission, where he has been a board member for 20 years. "My burden has been to do the best I can, where I am," says Dr. Lamb. We at Faith Family are deeply grateful for Dr. Lamb's countless contributions to the mission, which have helped to make the Clinic what it is today.

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