

ALWAYS  
*Believe*

## 2023 ANNUAL SUMMARY

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Driven by faith, we provide **hope and healing**  
to our hardworking neighbors in need.



FAITH FAMILY  
MEDICAL CENTER



**23** years  
of **COMPASSIONATE** care



We have come a long way since our doors opened in 2001 more than two decades ago. Dr. David Gaw, Dr. John Lamb, and Charlie Martin recognized a **significant need in our community**-more than *200,000 uninsured middle Tennesseans*. As experienced physicians and healthcare visionaries, they **believed** they could **make a difference** and they had the will and the desire to change Nashville's healthcare landscape by creating **Faith Family Medical Center**.

**THEN-** Faith Family opened its doors **October 8, 2001**,  
and only **one patient** showed up.

**NOW-** In 2023 Faith Family, served nearly **3,000**  
patients through over **11,000** encounters

Empowering **HOPE** and **HEALING** .. is what we do!

Nonprofit primary care  
clinic providing  
affordable, quality  
healthcare for the  
working uninsured and  
underinsured.

Our providers believe  
in treating the whole  
person- physically,  
mentally, and,  
spiritually.

Primary Care: annual  
exams, disease  
management,  
vaccinations, diagnostic  
testing, on-site  
pharmacy service with  
affordable medications.



**OUR VISION**

**All Middle  
Tennesseans have  
the healthcare  
home they need to  
lead a fulfilling life.**





# How we live out our Values....

## Our Patient's stories.



In Carla and Jose's words

In the realm of healthcare challenges, Carla's journey stands out as a testament to **resilience** and **determination**. Faced with a financial hurdle, Carla discovered a lifeline through our patient assistance program, where the dedicated pharmacy staff **served with grit**. The retail cost of her essential medication reached an astounding **\$71,639.12**, but through the relentless efforts of our pharmacy team, Carla secured it for **\$1,605**. Their hard work and commitment shone through as they navigated complexities to find a low-cost option, ensuring Carla's access to the **life-changing medication she needed**. In the face of adversity, Carla's story is a poignant reminder of the compassionate service and relentless dedication our pharmacy team brings to improving the lives of our patients. Carla is not just an inspiration but a testament to the transformative impact of **compassionate healthcare**.

**"Whatever you do work at it with *all* of your heart" Colossians 3:23**



**"Love your neighbor as yourself"**  
**Matthew 22:39**



**"May the God of hope fill you  
with all joy and peace in  
believing" Romans 15:13**



**"All things are  
possible for the one  
who *believes*."**  
**Mark 9:23**

In our city, an uninsured, **non-English-speaking** line cook named Jose found solace at **Faith Family**. His story is not just a testament to personal triumph but a reminder of the transformative power of compassionate healthcare. Our team navigated him through a depression screening with our Psychiatric Nurse Practitioner. A **medication adjustment** became crucial in his **recovery**. Faith Family provided **nutrition counseling** and **culturally specific guidance**. This holistic approach, which included support from our dedicated dietitian and our chaplain, triggered a remarkable **transformation**. Jose now embraces parenthood and marriage with newfound joy, thanks to Faith Family's commitment. We are **setting the standard** and making a **tangible impact by** fostering a healthier, happier community.

**"Show yourself in all respects  
to be a *model of good works*"**  
**Titus 2:7**







## PROVIDER SPOTLIGHT- LIZ THERLKELD- NP

Liz Threlkeld, a nurse practitioner at Faith Family Medical Center for **20 years**, hails from Chattanooga but grew up in Oostburg, WI, near Lake Michigan. Her caregiving journey began in middle school when her grandparents moved in to care for her grandmother. Inspired by her family's example of compassionate care, Liz graduated from the Vanderbilt Nurse Practitioner program at 23 and has dedicated two decades to Faith Family, focusing on **bridging healthcare**

**gaps**. Her passion lies in understanding patients' needs, shaped by a patient's battle with a lupus-related kidney disease. Liz emphasizes the **transformative power of listening** and avoiding assumptions. Besides direct medical care, she initiated a Faith Family program supporting **breast and cervical cancer prevention** in Tennessee. Motivated by connections with coworkers, Liz's journey blends personal experiences, community, and a genuine passion for caregiving, going beyond the traditional healthcare professional role.

## Did you know in 2023 Faith Family.....



Provided over  
**\$4 million** in free  
or low cost  
medication to  
our patients.



**7** physician  
volunteers  
dedicated a total  
of **589** hours in  
service.



Provided **926**  
behavioral health  
visits



Turned every **\$1**  
**given** into **\$4**  
**worth** of  
healthcare.



Provided **705**  
Journey to  
Wellness visits

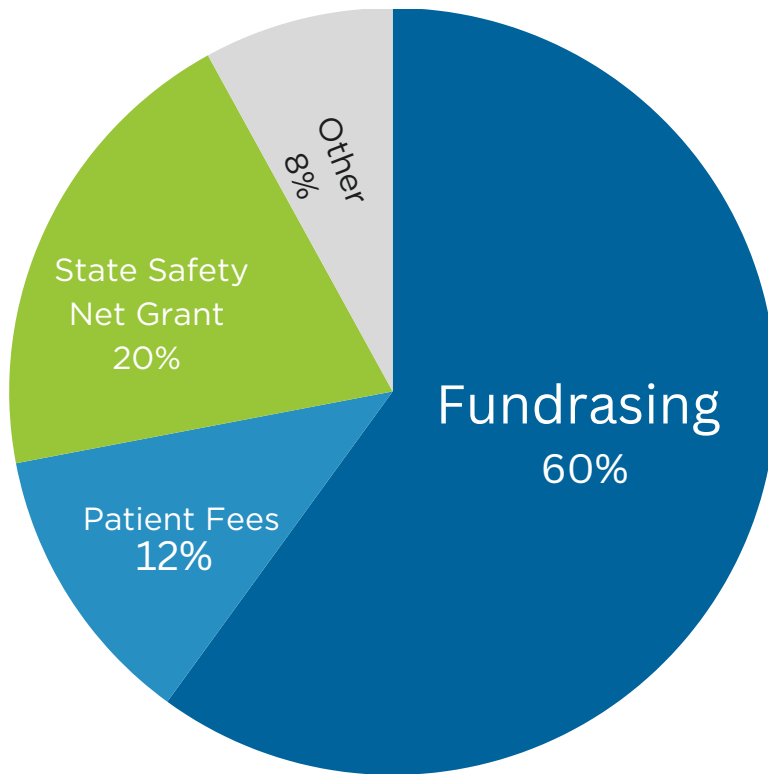


Saved local ERs  
over **\$8 million**  
dollars per year.

# By the Numbers



## 2023 Annual Revenues by Category

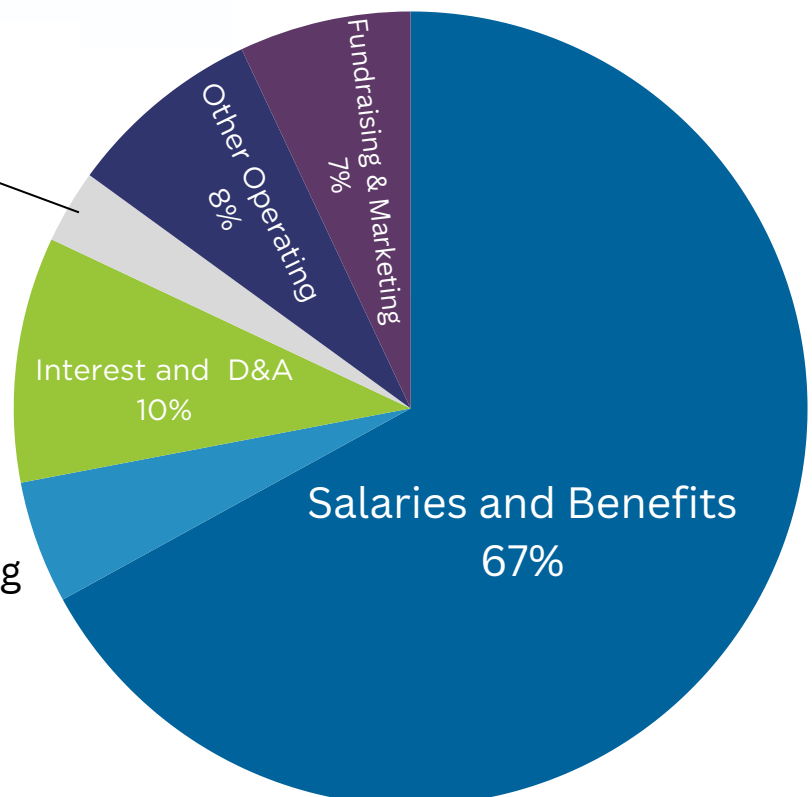


“Faith Family is more than just a healthcare provider; it’s a healthcare home bringing comfort and peace of mind. I am more than just a file here.”  
– longtime patient



## Annual Expenses by Category

Clinical Supplies  
3%

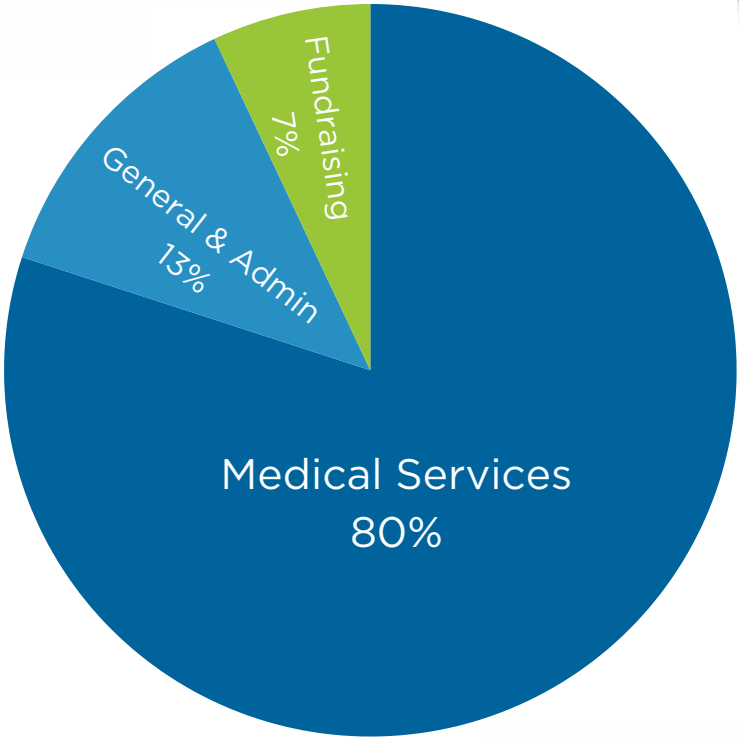


IT and Building  
5%

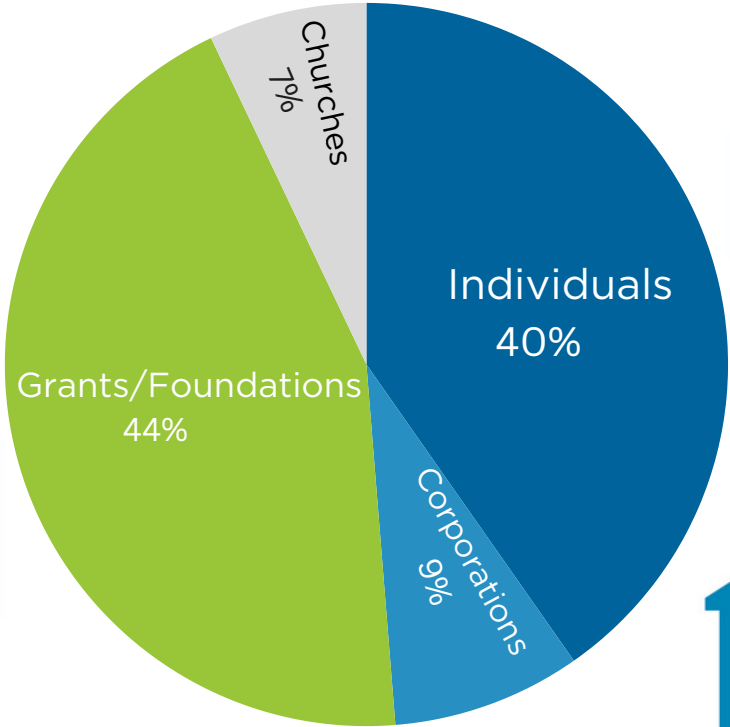


# 2023 Annual Expenses by Function

Faith Family is a picture of the Kingdom on Earth. Words that come to mind are unity among believers, caring hearts, hands and love embodied. - Longtime donor



# Donation Amount by Category





# Our patients say it best!

“Thank you for  
your hard work  
and passion to  
give the best  
health care  
possible!”  
Francisco, 27,  
realtor

“The dietitian  
took time to talk  
with me and she  
helped my soul  
feel better.”  
Arcelia,  
Longtime J2W  
patient

“Faith Family  
has given me  
peace and a safe  
place to go”  
Olga, 46, Line  
Cook

“Faith Family has  
always treated me  
with dignity, even  
when I felt like a  
nobody. This  
empowered me to  
change my life and  
help others.” Steven,  
Barber shop owner

**Please consider joining us in helping our  
hardworking neighbors in need!**

## **GIVE A MONTHLY GIFT**

Donations as little as **\$10/ month**  
provide access to services such as free  
and low cost medications through our  
Patients Assistance Program.

## **GIVE A ONE TIME GIFT**

Support the life-changing work of Faith  
Family Medical Center with a one-time  
gift today, ensuring compassionate  
healthcare for those in need.

**Become a beacon of hope and healing. Lighten the  
burden of your neighbors in need!**

Scan the QR code for access to our donation page



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