



FAITH FAMILY
MEDICAL CENTER

2024 ANNUAL SUMMARY



24 YEARS OF **HOPE & HEALING** IN MIDDLE TENNESSEE

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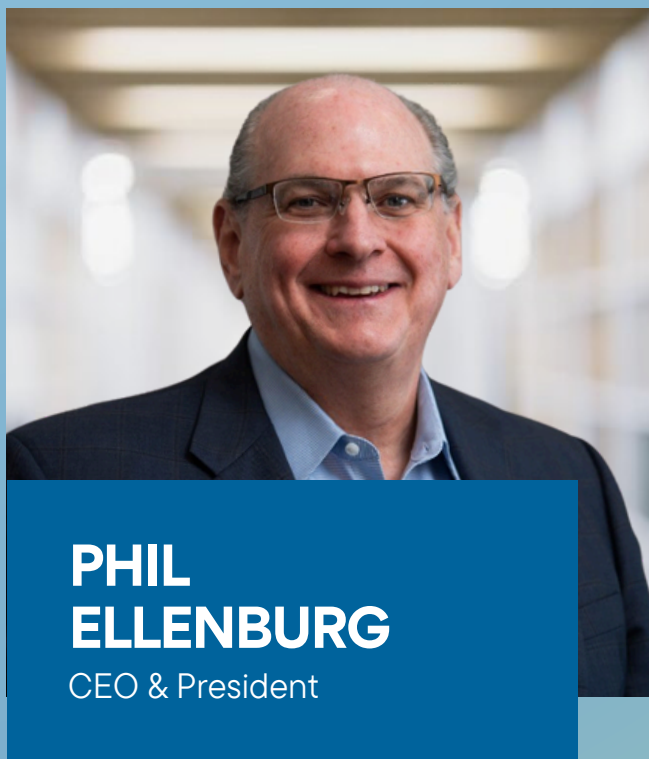
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INTRODUCTION

24 YEARS OF IMPACT



**PHIL
ELLENBURG**

CEO & President

Faith Family is committed to maximizing our impact, ensuring that for every dollar generously donated, 84 cents directly supports patient services and programs. Through your generosity, we are serving the vast community of The Greater Nashville Area, and seven surrounding counties. Your partnership reflects the profound trust and critical need for the compassionate care we provide, helping to transform each patient we encounter.

Since 2001, Faith Family Medical Center has provided comprehensive healthcare, behavioral care, and wellness services to over 30,000+ patients through more than 100,000+ visits. Dedicated to serving low-income, uninsured, and underinsured individuals, Faith Family offers accessible, affordable, and compassionate care, empowering low-income patients to take charge of their health. This approach not only improves individual health outcomes but also has a ripple effect on entire families and communities in Middle Tennessee.

30,000+

Patients

100,000+

Patient Visits

**84 cents
of each \$1**

goes directly to Patient Care



FAITH FAMILY OVERVIEW

VISION

All Middle Tennesseans have the healthcare home they need to lead a fulfilling life.

MISSION

Driven by faith, we provide hope and healing to our hardworking neighbors in need with affordable, quality primary medical care.

VALUES

Love
FIRST

INSPIRE *Hope*

Serve
WITH *Grit*

SET THE
Standard

ALWAYS
Believe

ORGANIZATIONAL CULTURE

Through our individual faith, we foster a diverse and equitable culture where all patients, staff and communities feel respected and valued.

ORGANIZATIONAL SEALS



PATIENTS SERVED & ENCOUNTERED

3,268 PATIENTS

12,000+ VISITS

we
distributed

\$4.9M

in free &
low-cost
medication



In 2024, Faith Family distributed \$4.9 million in free and low-cost prescriptions to those without the means to afford them.

we
provided

914

behavioral
health
visits



We provided 914 behavioral health visits to Middle Tennesseans who often have nowhere else to turn.

we
offered

1,784

wellness
coaching
sessions



Our J2W program offered 1,784 wellness coaching sessions in 2024, helping patients set and reach goals that once felt impossible.

PATIENT HIGHLIGHT

Jimmy, a faithful construction worker, was referred to our Journey to Wellness program after being diagnosed with pre-diabetes. He met with our dietitian to explore healthier meal options and brought his wife and children along to one of our family education sessions.

They learned how to cook nutritious meals together, and the experience brought them closer as a family. Jimmy has since lost weight, lowered his A1C to a healthy range, and no longer needs medication.



The Journey to Wellness (J2W) program exists to help patients make lasting changes in their lifestyle and improve the management of their health problems. Faith Family Medical Center patients are invited to take a deeper look at their health and wellness goals by participating in the J2W program, which is offered to the patient at no cost.

“Jimmy’s story is the perfect example of what happens when a hardworking, family-oriented, Middle Tennessean gets the healthcare he needs to transform himself for his entire family, through Faith Family.”

PROVIDER SPOTLIGHT

Liz Threlkeld, FNP-BC Family Nurse Practitioner

Recently, I saw a patient I've treated for years, mostly for her diabetes. We see her frequently. She takes the bus to get here, so just coming to an appointment is a major commitment for her. At a previous visit, we gave her food bags and shared resources beyond just medical care. During this particular visit, she shared that her grandson had passed away unexpectedly.

She refused any financial help. At the end of our visit, I asked if I could pray for her, and I did. Then she turned around and prayed for *me and my family*. We were both in tears. That moment reminded me: I'm so often enriched by our patients. The people we serve don't just receive physical care—they share their lives, their hearts, and even their faith with us.

There's never a dull moment at Faith Family because you'll never know what new opportunities will be presented each day. I've enjoyed welcoming new providers and several new team members, whether clinical providers, medical assistants, nurses, or administrative staff. It's all been exciting as I've been working on the Tennessee Breast and Cervical Health Program with women who need preventive screenings. Soon, the rest of the clinic will be involved, and other providers will begin enrolling patients too. Through this program, we'll be able to provide free breast and cervical cancer screenings to eligible patients, which includes most of the population we serve.

Recreation:

When I'm not with Faith Family, I love spending time with my two daughters. I enjoy being outside, reading, jogging, and hiking.

Traveling is fun, especially with kids, and state parks have been the easiest and most enjoyable way to do that together.

ALWAYS
Believe

THANK YOU DONORS for your support! Our work helps fill crucial gaps in healthcare, especially for patients without access to insurance. As healthcare costs continue to rise, your generosity allows us to provide not just standard care, but meaningful, patient-centered care. Because of you, we can take time with patients and offer a level of care that makes them feel valued, seen, and heard. Along with primary care, being able to offer integrated services like mental health support, pastoral care, dietitian services, and lab work—all under one roof—is something very few clinics can say they provide. And it's all possible because of YOU.

SERVICE DATA

WE SAVED
LOCAL ER'S OVER

\$8M

THROUGH
OUR CLINIC

By providing preventative, continuous care, Faith Family helped divert more than \$8 million in unnecessary ER costs in 2024. Our model keeps people out of crisis and connected to ongoing support. But that impact didn't happen by accident, it happened because donors like you believed in healthcare done differently. Our entire community benefits through your giving.

984

**VOLUNTEER
PHYSICIAN
HOURS**

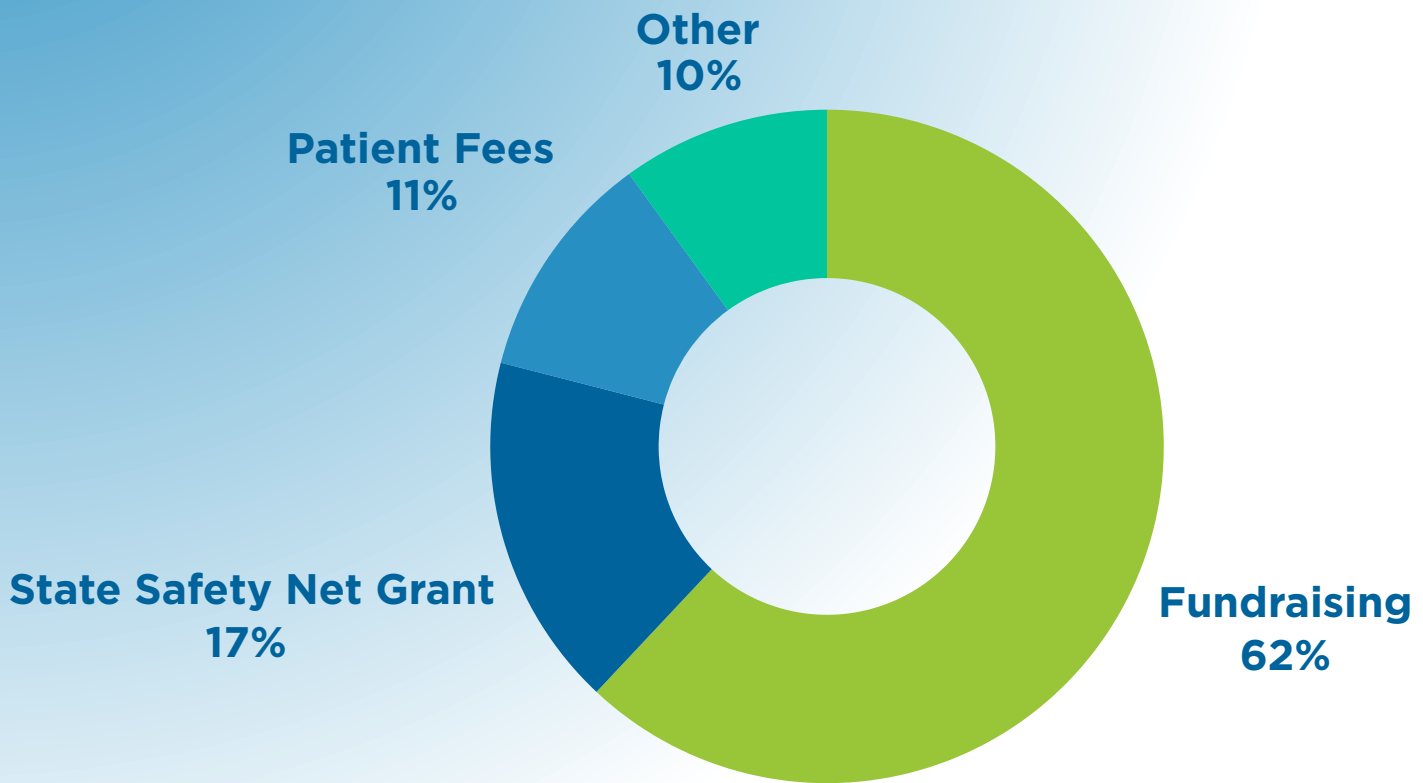
In total, our volunteer physicians contributed 984 hours in 2024. That's nearly 1,000 hours of compassion, skill, and presence for patients who might otherwise go unseen. Time is a gift, and these hours represent the kind of generosity that can't be measured by a paycheck. They can be traced back to a network of people who believe care is sacred.

7

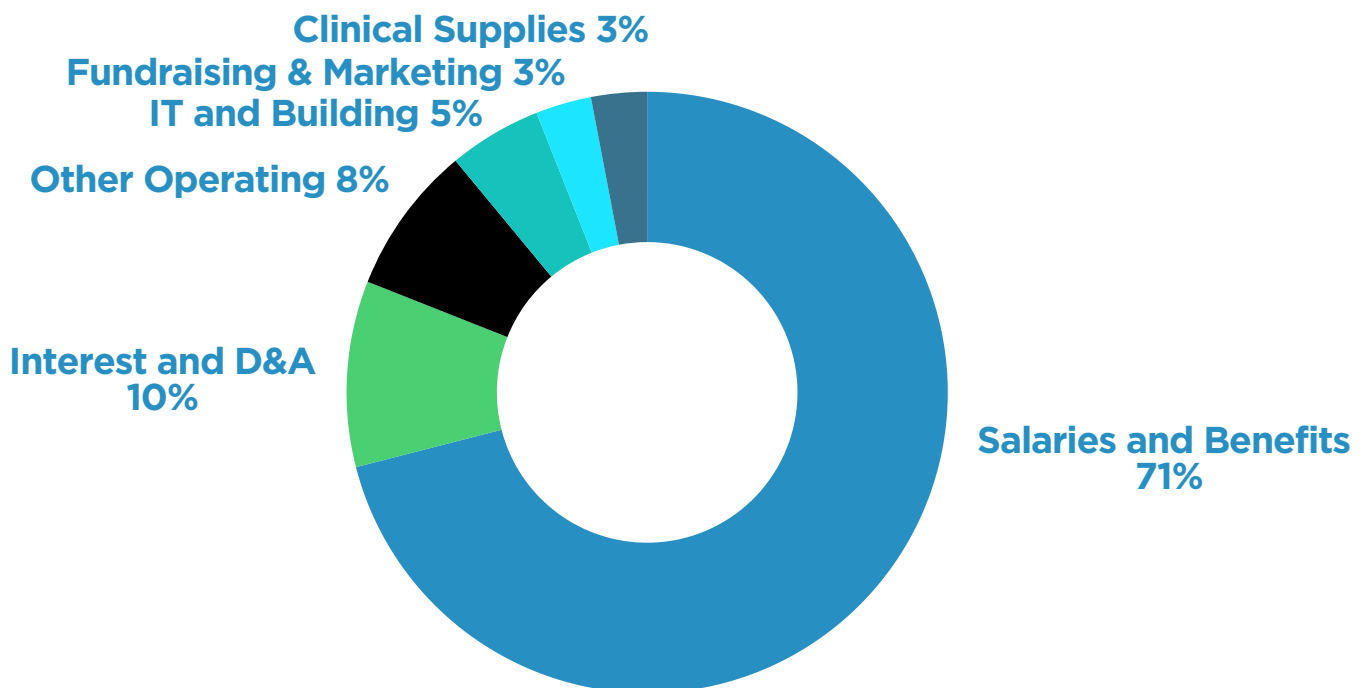
**PHYSICIAN
VOLUNTEERS**

Seven physician volunteers chose to give their time and talent to care for our community's most vulnerable. These doctors didn't just provide medical expertise, they offered hope with every visit. Their willingness to serve reflects the same spirit our donors embody: selfless love for neighbor. Together, this team made healing personal.

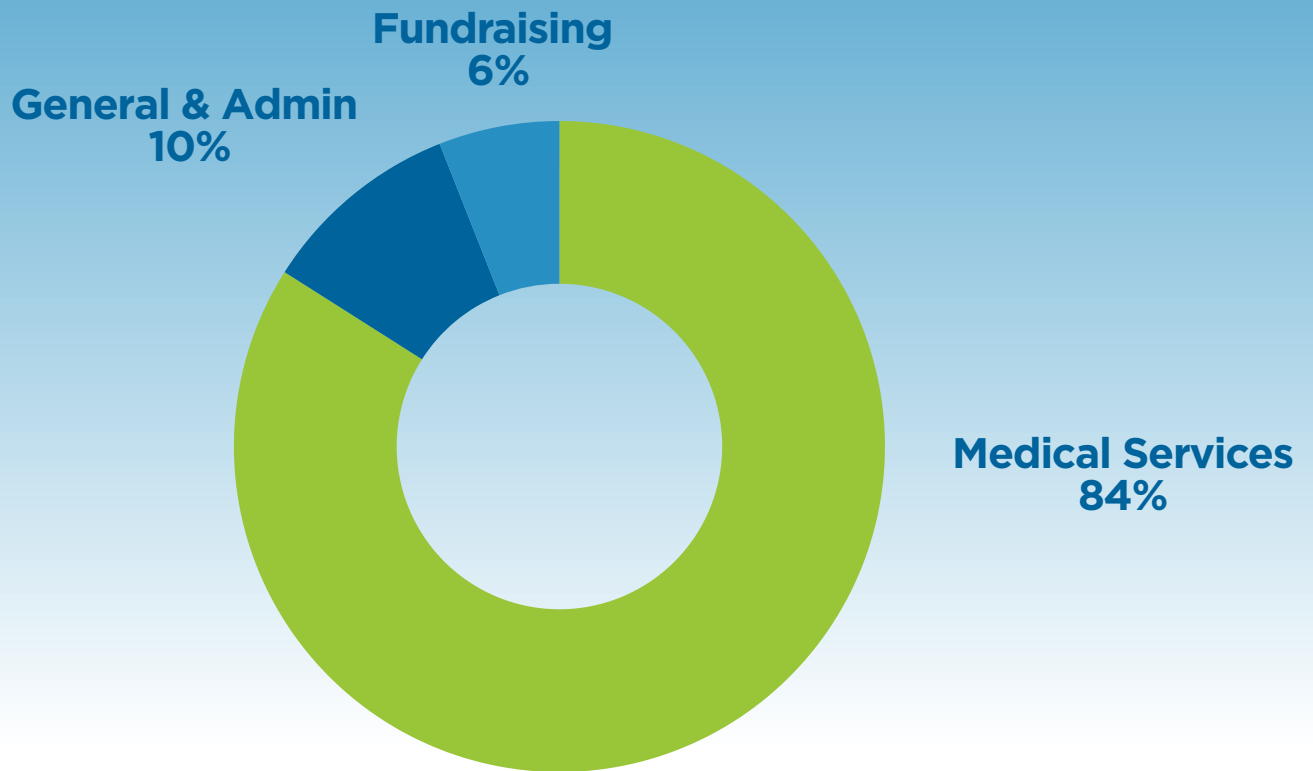
ANNUAL REVENUES BY CATEGORY



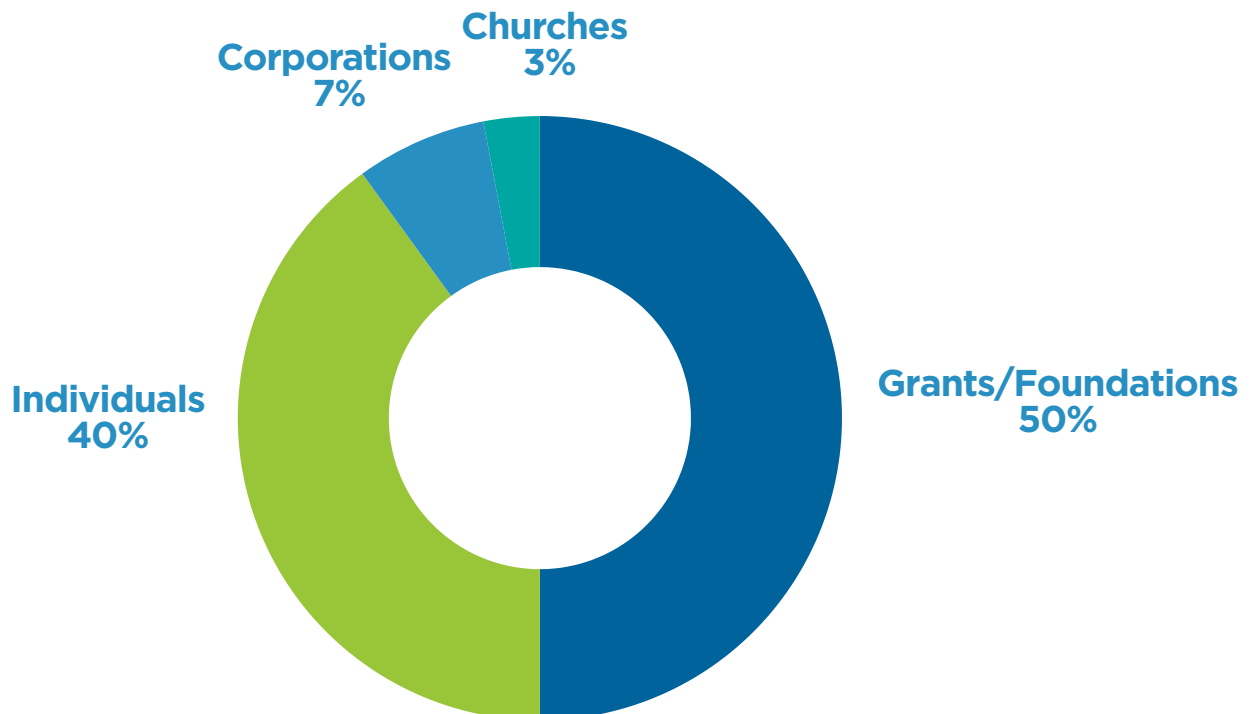
ANNUAL EXPENSES BY CATEGORY



ANNUAL EXPENSES BY FUNCTION



DONATION AMOUNT BY CATEGORY



GIVE TODAY

Help all Middle Tennesseans have the healthcare home they need to lead a fulfilling life.



1

CLICK TO GIVE
TODAY

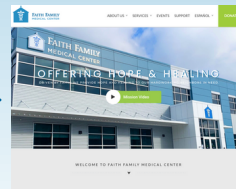


**DONATE
HERE**

OR

2

CLICK THE
PICTURE TO VISIT
OUR WEBSITE



OR

WWW.FAITHMEDICAL.ORG

3

CLICK PLAY
TO WATCH OUR
VIDEO



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